GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:5352
ANSWERED ON:29.04.2002
PASSENGER FACILITIES AT HYDERABAD AIRPORT
AMBATI BRAHMANAIAH

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether Airports Authority of India (AAI) has conductedany survey on the problems being faced by the passengers and public at the Hyderabad Airport;

(b) if so, the details thereof;

(c) whether the parking of cars and the arrival point outside the building are too crowded and not passenger friendly;

(d) if so, the steps taken by the Government to improve passengers facilities at the airport;

(e) whether any outside agency is likely to be asked to design the parking facilities for speedy entrance and exit; and

(f) if so, the details thereof?

Answer

THE MINISTER OF CIVIL AVIATION (SHRI SYED SHAHNAWAZ HUSSAIN)

(a) & (b):- Airports Authority of India conducts CustomerSurveys on regular basis. The 1st round of survey at Hyderabad airport was conducted in December, 2000 and 2nd round was conducted in April-May, 2001.

(c):- Yes Sir. Sometimes the Car Parking area becomes crowded with vehicles when more than one flight arrives at the same time.

(d):- A new Car Park is planned which will accommodate additional 150-200 cars. The work is likely to start in June, 2002 and complete by October, 2002.

(e) & (f):- No outside agency has been engaged for redesigning the parking facility as expertise exists within the organisation.